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Union City Public Library Mobile Hotspot Lending Policy (Presented to the UCPL Board of Trustees for approval and adopted on 11/8/2021)

Check this out! Union City Public Library circulates mobile Wi-Fi hotspots to adult residents of Union City.

What is a hotspot?

A hotspot connects to and provides Internet access through the mobile phone network. It will work wherever there is a T-Mobile cell signal. You can connect up to 15 devices to it at one time.

Who can check out a mobile hotspot?

Hotspots can be checked out by Union City library cardholders aged 18 or older, whose library cards are in good standing.

How can I check one out?

Hotspots are available at the Main Library located at 324 43rd Street on a first come, first served basis, and cannot be reserved in advance. Only one hotspot may be borrowed by a household at a time.

How long can I keep the hotspot?

We loan hotspots for two weeks (14 days). Mobile hotspots cannot be renewed.

How will I know if I need to charge the hotspot?

When the battery icon flashes red, or if the hotspot will not power on, you will need to charge it with the power cable included in the box. It takes about three hours to fully charge the hotspot.

Does the hotspot include content filtering?

Internet content filtering is **not** included. Parents and guardians are responsible for monitoring what children access through the hotspot.

How can I return the hotspot?

Because of their fragile nature, hotspots must be returned to the Union City Public Library in person (not in the drop-box) during hours that the library is open. There is a \$5 fine for returning a device in the drop-box. If the device is returned in the drop-box and destroyed, the patron will be charged both the replacement fee and the drop-box fee.

How much does it cost?

There is no charge to check out the hotspot. However, if the hotspot is returned later than the due date, you will be charged an overdue fee of \$5.00 per day. If a hotspot is more than three days overdue, service will be cut off and it will no longer function as a hotspot.

What happens if I lose or damage the hotspot?

If the hotspot is lost or damaged beyond repair, you will be charged for the full replacement cost of the hotspot, case, and charger (\$100).

Your privacy

No information about your Internet usage is tracked either by the library or by the wireless network provider. The only data about the hotspots that is collected is anonymous circulation data related to checkouts of the devices, and the total amount of data transmitted and received by each device during the monthly billing cycle.

Please use the hotspot responsibly

All hotspot users are encouraged to follow safe Internet practices. The Union City Public Library does not guarantee the security of this Wi-Fi network. The library is not responsible for information accessed through this device or for personal information that the user shares over the Internet. Also, please note that using the hotspot to access online content that is determined to be illegal or obscene (according to federal, state, or municipal law) could result in the suspension of hotspot borrowing privileges and possible criminal prosecution.

Who can I talk to if I have questions or a problem?

Contact us at library@uclibrary.org or 201-866-7500 if you have questions. For best results please return a defective hotspot to the Library as soon as you notice any problem.